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5 H79 SM082203-4*

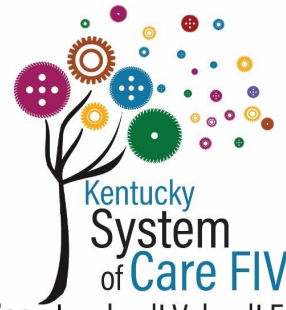
SOC FIVE

TRAINING ON THE NEW NOMs (NATIONAL OUTCOME MEASURES)

Created November 29, 2022

Agenda

- Overview of changes with the new NOMs
- New NOMs' Sections and Reporting Requirements
- New question on Discharge Status HDI added to Qualtrics survey
- HDI's Tip Sheet on the new NOMs
- Qualtrics survey HDI created to collect NOMs



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National Outcome Measures (NOMs)

Changes with the new NOMs

Timeline for Transition to new NOMs

Expiring NOMs tool

Use through **December 9**

Providers must submit NOMs with interviews through December 9 to HDI by December 16

New NOMs tool

Use starting **December 10**



Links to expiring and new NOMs tools

Expiring NOMs tool

Use through **December 9**

Link to Qualtrics to submit to HDI:

https://uky.az1.qualtrics.com/jfe/form/SV_eOJlwChjgEpaB2l

Link to SAMHSA's paper copy:

https://spars.samhsa.gov/sites/default/files/2022-02/CMHSNOMsChildTool_11.2021.pdf

New NOMs tool

Use starting **December 10**

Link to Qualtrics to submit to HDI:

https://uky.az1.qualtrics.com/jfe/form/SV_2gVFikbngSJgBeK

Link to SAMHSA's paper copy:

<https://spars.samhsa.gov/sites/default/files/2022-09/CMHSNOMSToolEnglish.pdf>



Summary of Changes to NOMs tool

- Combines the child and adult tools
 - *NOTE: SOC FIVE does not answer “adult only” questions.*
 - *“Adult only” questions are removed from our Qualtrics tool.*
- Shorter
- Fewer response options on some questions
- Only one 6-month reassessment will be required

Only a baseline, 1 reassessment, and a discharge NOMs will be required.

Differences between the expiring and new NOMs

- Minor revisions that do not change the intent of a question or its response options
- Significant revisions that change how the question is asked and/or answered but still collects comparable information
- New questions added in the new tool
- Questions relocated within the tool

SAMHSA's rationale for changing the NOMs

- Incorporate feedback
- Decrease burden for grantees and clients/consumers
- Streamline what is needed for analysis and review
- Improve functionality
- Focus on the most useful information
- Incorporate trauma-informed care and suicide prevention

Preparing to use the new NOMs tool

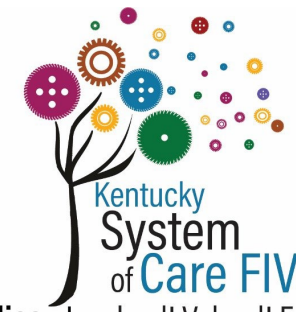
- The revised tool requires two client screenings that you may not already be doing:
 - Screening for the risk of suicide
 - Screening for trauma-related experiences

You may need to amend your procedures to incorporate these screenings.

- Anyone conducting the interview or capturing the data will need to be trained on the new version of the tool. We encourage practicing before interviewing, especially to get used to how to read the questions with or without using the caregiver prompts.

New NOMs has only 3 Assessments

- **Baseline**
- **1 Reassessment at 6-months from Baseline**
 - **No longer required to do any other reassessments (i.e., no 12, 18, 24, etc.-month reassessments)**
- **Clinical Discharge**



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National Outcome Measures (NOMs)

New NOMs Reporting Requirements

NOMs Data Collection and Entry Timeline – With Interview

Assessment Type	Interview Deadline	Deadline to Submit to SAMHSA
Baseline	Within 7 days of beginning treatment	Within 30 days of interview completion
Reassessment	180 days after baseline interview <i>(*Interviews can be completed 30 days prior or 30 days after due date)</i>	Within 30 days of interview completion
Clinical Discharge	Conduct interview same day as discharge	Within 30 days of interview completion

NOMs Data Collection and Entry Timeline – Interview NOT Conducted

Assessment Type	Interview Deadline	Deadline to Submit to SAMHSA
Baseline	Within 7 days of beginning treatment	Within 30 days of interview attempt
Reassessment	Within 30 days of interview due date	Within 30 days of interview attempt
Clinical Discharge	Within 30 days of discharge date	Within 30 days of interview attempt

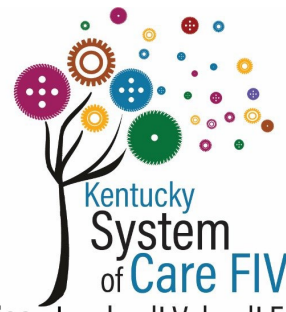


General Guidelines for NOMs Interviewing

- Reading the questions
 - Instructions and Introduction
 - Read as written (Ex. “past 30 days,” not “past month”)
 - Do not read items written in ALL CAPS and/or *italicized*
 - For example, do not read things like this:
[IF QUESTION 1 IS NO] or NO RESPONSE/REFUSED
- Do not make assumptions – Ask every question
- Follow the Caregiver prompts

General Guidelines on Responses

- Recording the answers:
 - Do not read answer choices in ALL CAPS
 - Read response categories aloud if in sentence-case
 - If “Other” is the best option, please write in the specification
 - N/A, DON'T KNOW, NO RESPONSE/REFUSED
- Do not leave questions blank
 - Use REFUSED and DON'T KNOW options
- Refusing CONTENT



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National Outcome Measures (NOMs)

Question added to Qualtrics on Discharge Status

DISCHARGE STATUS

- Response Options and Definitions
- Additional question added to Qualtrics for new NOMs

NOMs Discharge Status Response Options

What is the consumer's discharge status?

- Mutually agreed cessation of treatment
- Withdrew from/refused treatment
- No contact within 90 days of last encounter
- Clinically referred out
- Death
- Other (Specify) _____

NOMs Discharge Status Response Options & Definitions

Mutually agreed cessation of treatment—consumer was compliant with the project/treatment plan and either completed or graduated or left before completion with the agreement of the treatment staff.

Withdrew from/refused treatment—consumer ended or did not follow the treatment against medical advice.

No contact within 90 days of last encounter—consumer was not in contact with the grantee for 90 calendar days or more since his/her last encounter. No other information is known about his/her status. Contact refers to services/referral provided, phone calls related to a service plan (not scheduling), or crises intervention or emergency services.

Clinically referred out—consumer was referred to another program or services; this includes referrals to non-CMHS funded services.

Death—consumer died prior to completing treatment.

Other—consumer's status does not meet any of the above noted conditions. For example, the consumer was not compliant with the treatment plan and was terminated by the grantee. Check OTHER and specify the reason for the clinical discharge the space provided.

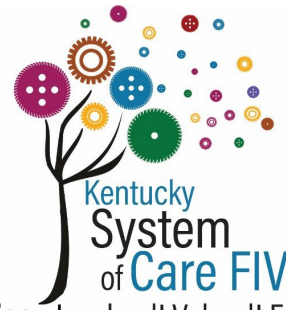
Question on Discharge Status added to Qualtrics for new NOMs

Question added

- Open text field after the NOMs question on Discharge Status:
“Please explain the context around the Discharge Status.”
- For example, if the Discharge Status is “No contact within 90 days of last encounter,” the context might be explained as “The caregiver’s phone number changed, and they are unreachable.”

Purpose

- Collect more information about why individuals are discharged.

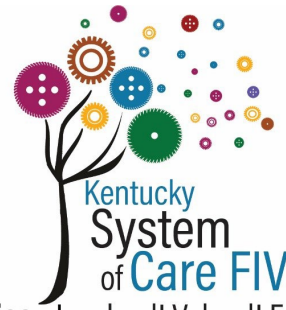


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National Outcome Measures (NOMs)

HDI's Tip Sheet on the new NOMs



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National Outcome Measures (NOMs)

HDI's Qualtrics to collect new NOMs

CONTACT INFORMATION

Please email me to ask any questions or set up any additional training sessions.

We provide:

- Group or individual sessions
- Overview of guidance
- Walk-through sample NOMs



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