SOC FIVE: FAQs on NOMs



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	Question	Answer	
1	When should Behavioral Health Providers (BHPs) do the Baseline NOMs interview?	The Baseline NOMs interview should be completed within 7 days of a completed Intake—no later than the youth's/family's 3 rd session.	
2	Is it OK to answer only non-Adult questions on the NOMs since the SOC FIVE Population of Focus includes 18–21-year-olds?	Yes, only answer the non-Adult questions for the NOMs for the SOC FIVE grant.	
3	If crisis services lead to BHP services without a DCBS referral and the CANS is done, does a BHP need to do the NOMs?	Yes, a Baseline NOMs should be done, then a 6-month Reassessment, and a Discharge.	
4	Should a BHP stop doing the NOMs when DCBS closes the case but the client is still receiving services?	No. Doing the NOMs is based on the client being in the SOC FIVE population of focus at the time of the Baseline NOMs interview. According to SAMHSA, you must conduct NOMs interviews from the Baseline interview date for the duration of the consumer's treatment; this includes a 6-month Reassessment and Discharge NOMs.	
9	Should a BHP discharge a client from the NOMs if they move to out-of-home placement?	No. The answer is the same as above for #4.	
6	When should a BHP do a discharge NOMs?	A clinical discharge is defined by the grantee. However, if the consumer has not had contact with the project for 90 calendar days or more or the consumer has died, the consumer should be considered discharged. Contact refers to services or referrals provided, phone calls related to a treatment plan (not scheduling), or crisis intervention or emergency services.	
7	What happens if a consumer begins a new episode of care after being discharged?	A new baseline NOMs needs entered for a consumer's new episode of care (but the same Consumer ID must be used).	
8	Can BHPs develop a tool that integrates information required for the NOMs and other assessments or surveys?	The Human Development Institute (HDI) would need to review any combined assessments to ensure the fidelity of NOMs questions, and it may require SAMHSA review.	