# Attendees

**Goal of the Grant:** to improve behavioral health outcomes for children and youth (birth through age 21) who meet criteria for SED and their families and who have child welfare involvement. For this project, child welfare-involved families are those for whom a child abuse and/or neglect investigation results in a substantiation or services-needed finding.

**Purpose of the GMIT:** interagency team responsible for management of the grant, oversight of state and local implementation activities, and ongoing communication with the system of care governing bodies.

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| --- | --- | --- | --- | --- | --- |
|  | Kelly Dorman DBHDID |  | DeDe Sullivan, DCBS |  | Susan Crider, Communicare |
|  | Dee Dee Ward, DBHDID |  | Sandy Mader, DCBS |  | Judy LaRue, AOC |
|  | Tammi Taylor, DBHDID |  | Denita Moore, DCBS |  | Josh Swetnam, B&G Haven |
|  | Maxine Reid, DBHDID |  | Melissa Farmer, DCBS |  | Kerry Goodman, KPFC |
|  | Kelly Bradshaw, DBHDID |  | Lizzie Minton, DCBS |  | Dyzz Cooper, KPFC |
|  | Joy Varney- Aetna |  | Michelle Cunningham, Seven Counties |  | Deanna Frazer, KPFC |
|  | Brittany Bikett, Aetna |  | Andrea Sheroan, Communicare |  | Amanda Metcalf |
|  | Jessica Ware, UK HDI |  | Nichole Gilkey, SAFY |  | Patrick Fox, AOC |
|  | Katie Kirkland, UK HDI |  | Amanda Goodlett, Seven Counties |  | Valerie Frost, KYA |
|  | Cameron Galloway, Youth Rep |  | Jacquelyn Craig, Seven Counties |  | Debbie Abreu, KYA |
|  | Andrea Pike-Goff FRYSC |  | Caitlin Macy, Seven Counties |  | Randa Bush, New Vista |
|  | Leah Morris, UK TAP |  | Jennifer Hardigree, Seven Counties |  | Jamie Kisselbaugh, Communicare |
|  | Nichole Crenshaw B&G Haven |  | Brittany Pape, Seven Counties |  | Brittany Barber, DBHDID |
|  | Melissa Hayden, HOI |  | Stephanie Weaver, Seven Counties |  | Diane Gruen-Kidd,DBHDID |
|  | Beth Jordan, DBHDID |  | Maggie Myers, FRYSC |  | Shelly Lambert, Lincoln Trail Health Department |
|  | Summer McCarty |  | Dawn May, parent rep |  | Joey Jones, New Vista |
|  | Austin Walls |  | Carmilla Ratliff, KPFC |  | Toni Stubbs, AOC |
|  | Taryn B. RIAC parent rep. |  |  |  |  |

= Present  = Absent

# KPFC Quarterly Update, Jessica Ware & Kerry Goodman

Jessica and Kerry presented on the KPFC Peer Support Data for the 1st quarter of 2023 (Calendar Year: January, February & March). —An update of service utilization and impact surveys through March 2023. The presentation focused on comparing SOC Customers to non-SOC customers served through KPFC. Region of referral, referral source and services provided were all presented. Kerry provided insights on the demographics and the urgent, complex family circumstances of the referrals and highlighted the range of services offered by KPFC beyond peer support.

* They also talked about the challenges of contacting customers and the need for consistent data entry to improve evaluation.
* The team discussed the results of the peer support evaluation, including reasons for discharge, family and youth empowerment, and customer satisfaction. They also talked about efforts to improve the language and structure of the empowerment surveys.
* KPFC received positive feedback from customers about the impact of peer support services.
* The team discussed the challenges of changing the FES and YES questions to make them more parent-friendly without compromising the validity of the tool. They also noted that the similarity of the questions to NOMs may be a reason for the small NOMs numbers.

To make a referral for peer support click the link here: [KPFC referral form](https://app.smartsheet.com/b/form/7fed5a48a978493888fdf25eef4278e7)

## Action Items

Task Description Person Responsible Deadline

Please share the information RGMIT Members ongoing

# Service Intervention Pathway to Sustainable Process, Katie. K

**Continuous Quality Data (CQI)**

Katie showed how to access the CQI dashboard and provided data on the number of completed screeners, referrals for assessments, and initial CANS assessments done by providers. Katie explained the difference between CANS and NOMs assessments and emphasized the importance of conducting interviews to collect additional information for tracking outcomes.

* The group discussed the tracking of completion of assessments for providers, and how sometimes the numbers may not line up due to delays or rescheduling.
* They also set a new goal to hit 360 assessments before the grant ends in September.

**Service Intervention Pathway**

Katie provided an update on the services and prevention pathway, including changes to federal reporting requirements and new indicators for referrals and access.

* Monthly averages for January to March were compared to grant goals, with the percentage of referrals and access falling below the goals.

Katie also presented data on the performance of different regions in terms of screening, referrals, and assessments. The group discussed the positive improvements and interventions implemented to improve the screening process. Melissa Farmer with DCBS stated they added service referrals to the investigative consults between supervisors and workers. SRT DCBS implemented a process that if the referral was not completed by the investigative worker, it would be completed when the family was moved to the ongoing team.

**Differences in Monthly CQI and System Data**

Katie K., Kelly, and Lizzie M. discussed discrepancies in the monthly CQI data reported by DCBS regions and SOC FIVE providers. They proposed solutions to address the issue, including monthly consultation calls with mental health providers and ensuring that regional liaisons check all necessary boxes before sending referrals.

* The group discussed issues with entering individual ID numbers for children in the TWIST system and how it affected the completion of the cans. They came up with a plan to ensure that the ID numbers were entered correctly before sending referrals and to add the child to KidNet if the ID number did not work, while also sending an email to Lizzie for troubleshooting.

## Action Items

Task Description Person Responsible Deadline

Review the referral packet with the liaison Kelly and Summer May 30th 2023

and request their assistance with reviewing

the Ind ID in TWIST

# End of Year Grant Review Planning Update & Ideas for Success Stories

The grant period is ending however we want to ensure we are not messaging that services are ending for youth and families. Screening, referral, and assessments will continue after the grant ends.

* The lack of Medicaid reimbursement for respite remains a barrier. Cohort 1 providers were able to shift funding to maintain that service for their clients in certain situations.
  + Seven Counties currently offers respite through the grant which is utilized frequently by the population of focus.
* Dee Dee asked the team to provide feedback on the use of the SOC FIVE interactive map; a tool on the SOC FIVE website that was intended to help DCBS staff identify SOC FIVE service providers in their county to determine if the tool should be sustained beyond the grant’s end. Kelly reported that DCBS specialists, supervisors and frontline staff have referenced utilization of the map. Kerry stated she has not relied on it with her customers as she has other sources of resource information.

**End of Grant Review**

The team discussed plans for an upcoming end of grant review, including inviting a keynote speaker, sending out online invites, and ordering workshop materials and self-care tools. They also talked about ways to appreciate frontline workers and share positive experiences from SOC FIVE events/services.

* The event will be in person in Shepherdsville, September 18th from 10-2 p.m.
* Providers, staff, youth, and families are all invited.
* More information will be sent out by email as the date gets closer.

## Action Items

Task Description Person Responsible Deadline

Please share any success stories RGMIT July

from families served by the grant

The SOC FIVE website (<https://socv.hdiuky.net/>) has links to the SOC FIVE Service Map (<https://map.socv.hdiuky.net/>) and the SOC FIVE CQI Dashboard (<https://hdievaluationunit.clicdata.com/b/uDY9pnain9VA>).